

Disclosure of Enterprise System Information

Updated 6/5/19

SB 272 (2019)/Government Code 6270.5

Vendor	Product	Purpose	Categories, Layers or Modules	Custodian Dept.	Frequency	
					Collected	Updated
Tyler Technologies	Munis	Enterprise Resource Planning (ERP)	Accounts Payable	Finance Department	Daily	Daily
			Budgeting Processing	Finance Department	Daily	Daily
			Cash Management	Finance Department	Daily	Daily
			Employee Expense	Finance Department	Daily	Daily
			Financials	Finance Department	Daily	Daily
			Fixed Assets	Finance Department	Daily	Daily
			Inventory Management	Finance Department	Daily	Daily
			Payroll Processing	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
			Cashiering	Finance Department (Revenue Division)	Daily	Daily
			General Revenues	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing - Bill Processing	Finance Department (Revenue Division)	Daily	Daily
			Human Resources	Human Resources Department	Daily	Daily
			Utility Billing - Meter reading and Inventory	Municipal Operations Department	Daily	Daily
Utility Billing - Service Order Management	Municipal Operations Department	Daily	Daily			
Sungard Public Sector	CommunityPlus ONESolution	Business License Management CAD Software Computer Aided Dispatch Records Management System	Business Licensing	Finance Department (Revenue Division)	Daily	As needed
			Police Department and Lifeguards		Daily	As needed
			Police Department and Lifeguards		Daily	As needed
			Police Department and Lifeguards		Daily	As needed
Turbo	Turbo Data Systems	Parking Citations Processor	Citations and Permit Processing Tracking and Collection	Finance Department (Revenue Division)	Daily	As needed
Environmental Systems Research Institute (ESRI)	ARCGIS	Geographic Information Systems	Geo Database	City Manager - IT Division	Daily	As needed
			Base Layers	City Manager - IT Division	Daily	Daily
			Community Development Layers	City Manager - IT Division	Daily	Daily
			Fire Department and Lifeguards Layers	City Manager - IT Division	Daily	Daily
			MOD - Utilities and General Services Layers	City Manager - IT Division	Daily	Daily
			Police Department Layers	City Manager - IT Division	Daily	Daily
			Public Works Department Layers	City Manager - IT Division	Daily	Daily
			Recreation Department Layers	City Manager - IT Division	Weekly	As needed
Latitude Geographics	Geocortex	Intuitive Web-mapping	Intuitive Web-mapping	City Manager - IT Division	Daily	As needed
			General Public	City Manager - IT Division	Weekly	As needed
			City Staff - All Departments	City Manager - IT Division	Daily	As needed
Neogov	Applicant Tracking	Online Applicant Tracking	Applicant Tracking	Human Resources Department	Daily	As needed
Kronos	Telestaff	Employee Scheduling	Fire Department and Lifeguards	Fire Department	Daily	Daily
SysAid	Help Desk	Track IT Incidents and Resolution	IT Incidents	City Manager - IT Division	Daily	Daily
Socrata	Financial Insights	Fiscal Transparency	Budget Revenue, Expenditures and CIP	Finance Department/Public Works	Weekly	As needed

Qmatic	SOLO	Queue Management	Queuing System	Community Development Department	Daily	Daily	
Laserfiche	Laserfiche Rio	Document Imaging/Management	Document Repository API Access	All Departments City Manager - IT Division	Daily Daily	Daily Daily	
Accela	Permits Plus	Permitting Administration	Building Permits	Community Development Department	Daily	As needed	
			Plan Checks	Community Development Department	Daily	As needed	
			Business License Lead	Finance Department (Revenue Division)	Daily	As needed	
			Code Enforcement	Community Development Department	Daily	Weekly	
			Inspections	Community Development Department	Daily	As needed	
	Automation	On line Permits - / PERMIT	Residential, Electrical, Plumbing, Mechanical and Building Report.	Community Development Department	Daily	As needed	
Active Network	ActiveNet	Recreation Software	Online Registration	Recreation and Senior Services	Daily	As needed	
			Online Payments	Recreation and Senior Services	Daily	As needed	
			Class Registration Tracking	Recreation and Senior Services	Daily	As needed	
			Instructors Tracking	Recreation and Senior Services	Daily	As needed	
Innovative Interfaces Inc	Millennium	Library System	Catalog	Library Department	Daily	As needed	
			Circulation Manager	Library Department	Daily	As needed	
			Librarian	Library Department	Daily	As needed	
RT Lawrence Corporation	RTL	Remittance Solution	Remittance Processor/Lockbox Service	Finance Department (Revenue Division)	Daily	As needed	
PlanetBids		eProcurement Solutions	Accounts Payable Bidding	Finance Department (Purchasing Division)	Daily	As needed	
Granicus		Granicus Minutes iLegislate Votecast	Meeting Management and Minutes	City Clerk Office	Daily	As needed	
			Agenda Software	All departments	Daily	As needed	
			Electronic Voting Process	City Clerk Office	Daily	As needed	
Vision Internet	Vision Internet Website	City Website	Content Management for City Website, posting/calendars/documents	City Manager	Daily	As needed	
			Content Management for Public Library Website.				
			Book catalog, services and events	Library Department	Daily	As needed	
			Web applications	City Manager - IT Division	Daily	As needed	
City of Newport Beach	Quest	Work Order & Request Management	Public Records Act Requests	City Clerk Office	Daily	As Needed	
			Utility Work Orders	Utilities Department	Daily	As Needed	
			Facility Maintenance Requests/Work Orders	General Services Department	Daily	As Needed	
				Code Enforcement Violation Reporting	Community Development (Code Enforcement	Daily	As Needed
				Park Patrol Inspection Log	Recreation Department (Park Patrol Division)	Daily	As Needed
				Fire Uniform Change Out Requests	Fire Department	Daily	As Needed
				Water Service Start/Stop Requests	Finance Department (Revenue Division)	Daily	As Needed
				Physical Document Inventory	City Manager's Office	Daily	As Needed
		Harbor Operations App	Harbor and marina management applicati	Reservations	Harbor Department	Daily	As Needed
				Billing			
	Document Management						
	Inspections						