Disclosure of Enterprise System Information

SB 272 (2019)/Government Code 6270.5

Vendor	Product	Purpose	Categories, Layers or Modules	Custodian Dept.	Frequency Collected	Frequency Updated
Tyler Technologies	Munis	Enterprise Resource Planning (ERP)	Accounts Payable	Finance Department	Daily	Daily
			Budgeting Processing	Finance Department	Daily	Daily
			Cash Management	Finance Department	Daily	Daily
			Employee Expense	Finance Department	Daily	Daily
			Financials	Finance Department	Daily	Daily
			Fixed Assets	Finance Department	Daily	Daily
			Inventory Management	Finance Department	Daily	Daily
			Payroll Processing	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
			Cashiering	Finance Department (Revenue Division)	Daily	Daily
			General Revenues	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing - Bill Processing	Finance Department (Revenue Division)	Daily	Daily
			Human Resources	Human Resources Department	Daily	Daily
			Utility Billing - Meter reading and Inventory	Municipal Operations Department	Daily	Daily
			Utility Billing - Service Order Management	Municipal Operations Department	Daily	Daily
	EnerGov	Land Management System (LMS)	Permitting	Community Development Department	Daily	Daily
			Planning	Community Development Department	Daily	Daily
			Code Enforcement	Community Development Department	Daily	Daily
	My Civic App	Mobile Application	Citizen Engagement	City Manager - IT Division	Daily	Daily
Sungard Public Sector	CommunityPlus	Business License Management	Business Licensing	Finance Department (Revenue Division)	Daily	As needed
	ONESolution	CAD Software		Police Department	Daily	As needed
		Computer Aided Dispatch		Police Department	Daily	As needed
		Records Management System		Police Department	Daily	As needed
Turbo	Turbo Data Systems	Parking Citations Processor	Citations and Permit Processing Tracking and Collection	Finance Department (Revenue Division)	Daily	As needed
Environmental Systems Research Institute (ESRI)	ARCGIS	Geographic Information Systems	Geo Database	City Manager - IT Division	Daily	As needed
			Base Layers	City Manager - IT Division	Daily	Daily
			Community Development Layers	City Manager - IT Division	Daily	Daily
			Fire Department and Lifeguards Layers	City Manager - IT Division	Daily	Daily
			MOD - Utilities and General Services Layers	City Manager - IT Division	Daily	Daily
			Police Department Layers	City Manager - IT Division	Daily	Daily
			Public Works Department Layers	City Manager - IT Division	Daily	Daily
			Recreation Department Layers	City Manager - IT Division	Weekly	As needed
Latitude Geographics	Geocortex	Intuitive Web-mapping	Intuitive Web-mapping	City Manager - IT Division	Daily	As needed
			General Public	City Manager - IT Division	Weekly	As needed
			City Staff - All Departments	City Manager - IT Division	Daily	As needed
Neogov	Applicant Tracking	Online Applicant Tracking	Applicant Tracking	Human Resources Department	Daily	As needed
Kronos	Telestaff	Employee Scheduling	Fire Department and Lifeguards	Fire Department	Daily	Daily
SysAid	Help Desk	Track IT Incidents and Resolution	IT Incidents	City Manager - IT Division	SysDaily	Daily
SmartFlow	WireSpring	Queue Management	Queuing System	Community Development Department	Daily	Daily
Laserfiche	Laserfiche Rio	Document Imaging/Management	Document Repository	All Departments	Daily	Daily
			API Access	City Manager - IT Division	Daily	Daily
Active Network	ActiveNet	Recreation Software	Online Registration	Recreation and Senior Services	Daily	As needed
			Online Payments	Recreation and Senior Services	Daily	As needed
			Class Registration Tracking	Recreation and Senior Services	Daily	As needed
			Instructors Tracking	Recreation and Senior Services	Daily	As needed
SirsiDynix	Symphony	Library System	Catalog	Library Department	Daily	As needed
			Circulation Manager	Library Department	Daily	As needed
			Librarian	Library Department	Daily	As needed

PlanetBids		eProcurement Solutions		Accounts Payable Bidding	Finance Department (Purchasing Division)	Daily	As needed
Granicus		Granicus Minutes		Meeting Management and Minutes	City Clerk Office	Daily	As needed
		iLegislate		Agenda Software	All departments	Daily	As needed
		Votecast		Electronic Voting Process	City Clerk Office	Daily	As needed
	Vision CMS	City Website		Content Management for City Website, posting/calendars/documents	City Manager	Daily	As needed
				Content Management for Public Library Website. Book catalog, services and events	Library Department	Daily	As needed
				Web applications	City Manager - IT Division	Daily	As needed
City of Newport Beach	Quest	Work Order & Request Management		Public Records Act Requests	City Clerk Office	Daily	As Needed
				Utility Work Orders	Utilities Department	Daily	As Needed
				Facility Maintenance Requests/Work Orders	General Services Department	Daily	As Needed
				Code Enforcement Violation Reporting	Community Development (Code Enforcement	Daily	As Needed
				Park Patrol Inspection Log	Recreation Department (Park Patrol Division)	Daily	As Needed
				Fire Uniform Change Out Requests	Fire Department	Daily	As Needed
				Water Service Start/Stop Requests	Finance Department (Revenue Division)	Daily	As Needed
				Physical Document Inventory	City Manager's Office	Daily	As Needed
	Harbor Operations App	Harbor and marina management application.		Reservations	Harbor Department	Daily	As Needed
				Billing		Daily	As Needed
				Document Management		Daily	As Needed
				Inspections		Daily	As Needed
	NBJG Registration Site	Site where people go to register & pay for their children to participate in the NBJG program.		Reservations	Fire Department	Daily	As Needed
				Billing		Daily	As Needed
	Library Forms	Site where people go to purchase tickets for library events or donate money to the library.		Donations & Event Tickets	Library	Daily	As Needed
	CNB Payforms	Miscellaneious payforms that allow various departments to take payments and donations.		Pay forms	All City	Daily	As Needed
Better Impact	Better Impact	Volunteer Management Software		Volunteer Information	Fire/Library	Daily	As Needed
				Time tracking	Fire/Library	Daily	As Needed
				Certifications	Fire	Daily	As Needed
AssetWorks	FleetFocus	Vehicle Fleet Management		Parts Purchasing & Inventory	Public Works	Daily	As Needed
				Work Orders			
				Fleet Equipment			
FormSite	FormSite	Surveys & Forms		Forms	All City	Daily	As Needed
Brightly	Asset Essentials	Enterprise work and asset tracking for facilities and their assets.		Assets & Work Tracking	All City	Daily	Daily
Communico	Connect	Multi-platform app enabling customers to access the Library's resources from mobile devices.		Library Catalog	Library	Daily	Daily
WatchTower	WatchTower	Digital command center for Fire - Lifeguard.		Incident Capture	Fire - Lifeguard	Daily	Daily
				Reporting & Analytics			
				Dispatch			
inTime	inTime	Public safety scheduling software.		Scheduling	Police Department	Daily	Daily