

Newport Beach Community Development Department Code Enforcement Division



Presented by
MATT COSYLION
City of Newport Beach

Presentation Outline

- ▶ How to file a Complaint
- ▶ The Code Enforcement Process
- ▶ Common Complaints & Violations
- ▶ Questions

Code Enforcement Personnel

Meet your Balboa Peninsula Enforcement Team

Matt Cosylion

Code Enforcement Supervisor

mcosylion@newportbeachca.gov

(949) 644-3217

- ▶ Group homes, Illegal dwelling units, Use Permits, Complex cases

Ashlee Kendall

Code Enforcement Officer

akendall@newportbeachca.gov

(949) 270-8136

- ▶ Property Maintenance Violations

Ellisa Hall

Code Enforcement Assistant

ehall@newportbeachca.gov

(949) 270-8137

- ▶ Wrap Program

How to Report a Code Violation



The screenshot shows the City of Newport Beach website. The header includes the city logo, the name 'CITY OF Newport Beach', and navigation links for Calendar, Subscribe to News & Alerts, FAQs, and Contact Us. A search bar is located next to the city name. Below the header is a main navigation bar with links for HOME, ABOUT, CITY GOVERNMENT, DEPARTMENTS & SERVICES, RESIDENTS, VISITORS, and BUSINESS. A large banner image of seagulls on a beach is displayed. On the right side, a dropdown menu titled 'I Want To...' is open, showing various services. The 'Report a Code Violation' link is highlighted in blue. A yellow arrow points to this link. Below the banner, there is a 'MEETINGS & EVENTS' section with a list of upcoming events, including the Balboa Village Citizen Advisory Panel (CAP) & Property Owners Meeting, Planning Commission Study Session, Planning Commission Meeting, Emergency Siren System Test, and Refuse Collection Holiday Schedule. To the right of the meetings section is a sidebar with a list of links: AGENDAS & MINUTES, BUDGET & SALARY, JOBS, MAPS, NBTV, ONLINE PAYMENTS, PROJECTS & ISSUES, RECREATION CLASSES, SERVICE REQUESTS, and STAFF DIRECTORY. Another 'I Want To...' dropdown menu is shown on the right, with the 'Report a Code Violation' link also highlighted in blue and circled in yellow.

Calendar | Subscribe to News & Alerts | FAQs | Contact Us

CITY OF
Newport Beach

Search...

I Want To...
I Want To...
Contact a Council Member
Get a Business License
Get a Building Inspection
Get a Dog License
Pay a Parking Citation
Pay Bills Online
Register for Classes
Report a Code Violation
See My Plan Check Status
Start/Close Water Service
View the City Budget

HOME ABOUT CITY GOVERNMENT DEPARTMENTS & SERVICES RESIDENTS VISITORS BUSINESS

MEETINGS & EVENTS

- Balboa Village Citizen Advisory Panel (CAP) & Property Owners Meeting
11/3/2011 8:00 AM - 9:00 AM
- Planning Commission Study Session
11/3/2011 4:30 PM
- Planning Commission Meeting
11/3/2011 6:30 PM
- Emergency Siren System Test
11/4/2011 12:00 PM - 12:15 PM
- Refuse Collection Holiday Schedule
11/7/2011 - 11/11/2011

Calendar »
Meeting Agendas & Minutes »

AGENDAS & MINUTES
BUDGET & SALARY
JOBS
MAPS
NBTV
ONLINE PAYMENTS
PROJECTS & ISSUES
RECREATION CLASSES
SERVICE REQUESTS
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I Want To...
I Want To...
Contact a Council Member
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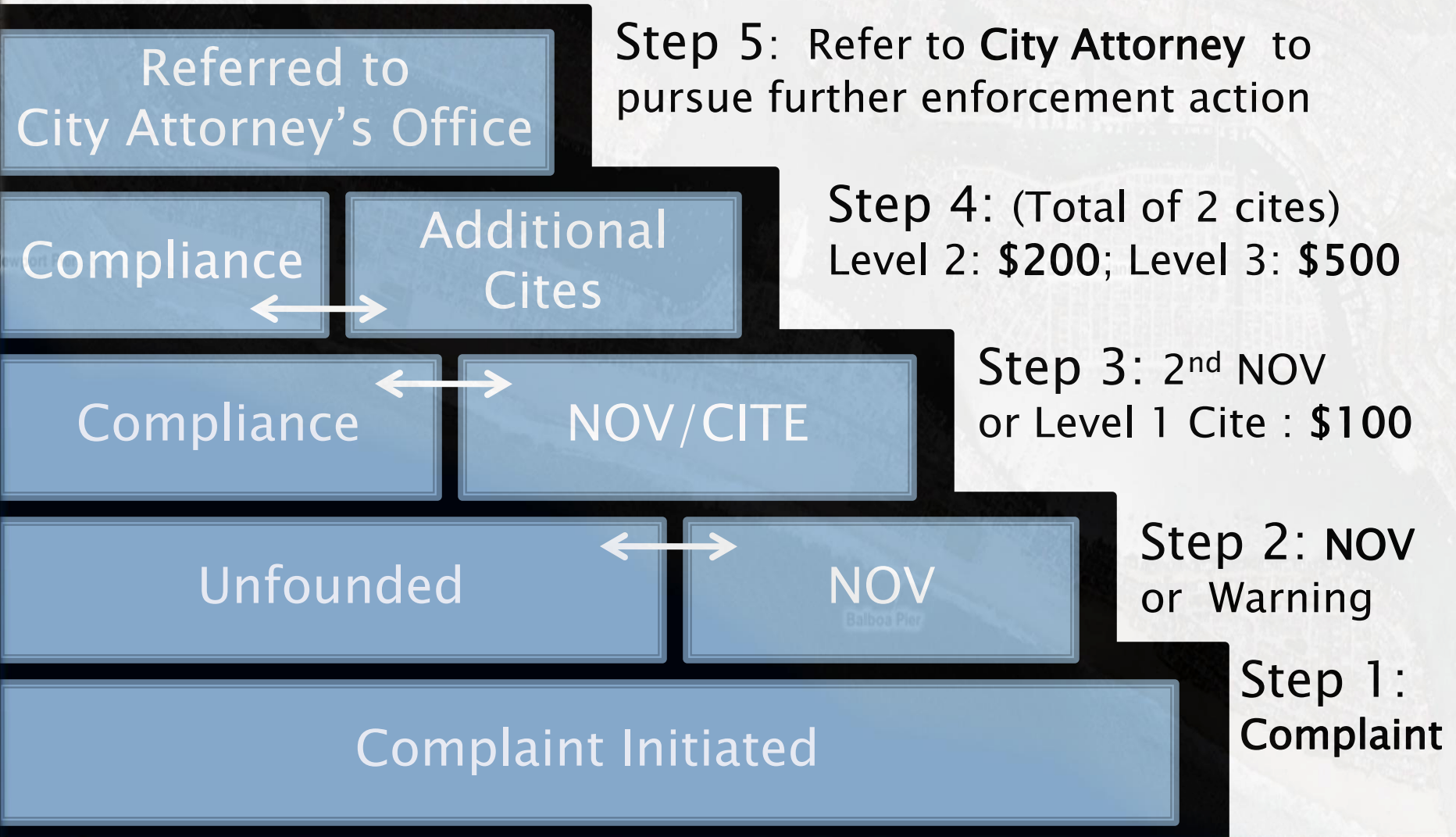
Visit:
www.newportbeachca.gov
Submit your
online concern
using Quest
Service Request

How to Report a Code Violation

- ▶ Email: codeenforcement@newportbeachca.gov
- ▶ Phone: (949) 644-3215
- ▶ In Person: 3300 Newport Boulevard, Building I
- ▶ Online: www.newportbeachca.gov



Code Enforcement Process: *The Steps*



Code Violations– Commercial

- ▶ Refuse



Overflowing Dumpster

- ▶ Lack of exterior property maintenance



Code Violations– Commercial

► Signs



Banners



Prohibited Signs

Code Violations– Commercial

- ▶ Miscellaneous Commercial Violations
 - Use Permit Violations
 - Live Entertainment Concerns (Both Permitted & Unpermitted)
 - Encroachments into Public Sidewalks
 - Unpermitted Construction
 - Major changes in operational characteristics

Code Violations– Residential

- ▶ Refuse



- ▶ Building without Permits



Code Violations– Residential

- ▶ Substandard housing



Bathroom in a closet



- ▶ Garage conversions

- ▶ Garage storage



Code Violations– Residential

- ▶ Illegal dwelling units



Before



After

Code Violations– Residential

- ▶ Lack of Property Maintenance



Before



After

Questions??

