Disclosure of Enterprise System Information

Updated 5/26/2023

Vendor	Product	Purpose	Categories, Layers or Modules	Custodian Dept.	Frequency Collected	Frequency Updated
Tyler Technologies	Munis	Enterprise Resource Planning (ERP)	Accounts Payable	Finance Department	Daily	Daily
			Budgeting Processing	Finance Department	Daily	Daily
			Cash Management	Finance Department	Daily	Daily
			Employee Expense	Finance Department	Daily	Daily
			Financials	Finance Department	Daily	Daily
			Fixed Assets	Finance Department	Daily	Daily
			Inventory Management	Finance Department	Daily	Daily
			Payroll Processing	Finance Department	Daily	Daily
			Purchasing	Finance Department	Daily	Daily
			Cashiering	Finance Department (Revenue Division)	Daily	Daily
			General Revenues	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing	Finance Department (Revenue Division)	Daily	Daily
			Utility Billing - Bill Processing	Finance Department (Revenue Division)	Daily	Daily
			Human Resources	Human Resources Department	Daily	Daily
			Utility Billing - Meter reading and Inventory	Municipal Operations Department	Daily	Daily
			Utility Billing - Service Order Management	Municipal Operations Department	Daily	Daily
	EnerGov	Land Management System (LMS)	Permitting	Community Development Department	Daily	Daily
			Planning	Community Development Department	Daily	Daily
			Code Enforcement	Community Development Department	Daily	Daily
Sungard Public Sector	CommunityPlus	Business License Management	Business Licensing	Finance Department (Revenue Division)	Daily	As needed
	ONESolution	CAD Software	Police Department and Lifeguards		Daily	As needed
		Computer Aided Dispatch	Police Department and Lifeguards		Daily	As needed
		Records Management System	Police Department and Lifeguards		Daily	As needed
Turbo	Turbo Data Systems	Parking Citations Processor	Citations and Permit Processing Tracking and Collection	Finance Department (Revenue Division)	Daily	As needed
Environmental Systems Research Institute (ESRI)	ARCGIS	Geographic Information Systems	Geo Database	City Manager - IT Division	Daily	As needed
			Base Layers	City Manager - IT Division	Daily	Daily
			Community Development Layers	City Manager - IT Division	Daily	Daily
			Fire Department and Lifeguards Layers	City Manager - IT Division	Daily	Daily
			MOD - Utilities and General Services Layers	City Manager - IT Division	Daily	Daily
			Police Department Layers	City Manager - IT Division	Daily	Daily
			Public Works Department Layers	City Manager - IT Division	Daily	Daily
			Recreation Department Layers	City Manager - IT Division	Weekly	As needed
Latitude Geographics	Geocortex	Intuitive Web-mapping	Intuitive Web-mapping	City Manager - IT Division	Daily	As needed
			General Public	City Manager - IT Division	Weekly	As needed
			City Staff - All Departments	City Manager - IT Division	Daily	As needed
Neogov	Applicant Tracking	Online Applicant Tracking	Applicant Tracking	Human Resources Department	Daily	As needed
Kronos	Telestaff	Employee Scheduling	Fire Department and Lifeguards	Fire Department	Daily	Daily
SysAid	Help Desk	Track IT Incidents and Resolution	IT Incidents	City Manager - IT Division	Daily	Daily
SmartFlow	WireSpring	Queue Management	Queuing System	Community Development Department	Daily	Daily
Laserfiche	Laserfiche Rio	Document Imaging/Management	Document Repository	All Departments	Daily	Daily
			API Access	City Manager - IT Division	Daily	Daily
Active Network	ActiveNet	Recreation Software	Online Registration	Recreation and Senior Services	Daily	As needed
			Online Payments	Recreation and Senior Services	Daily	As needed
			Class Registration Tracking	Recreation and Senior Services	Daily	As needed
			Instructors Tracking	Recreation and Senior Services	Daily	As needed
SirsiDynix	Symphony	Library System	Catalog	Library Department	Daily	As needed
			Circulation Manager	Library Department	Daily	As needed
			Librarian	Library Department	Daily	As needed
PlanetBids		eProcurement Solutions	Accounts Payable Bidding	Finance Department (Purchasing Division)	Daily	As needed
Granicus		Granicus Minutes	Meeting Management and Minutes	City Clerk Office	Daily	As needed

		iLegislate	Agenda Software	All departments	Daily	As needed
		Votecast	Electronic Voting Process	City Clerk Office	Daily	As needed
	Vision CMS	City Website	Content Management for City Website, posting/calendars/documents	City Manager	Daily	As needed
			Content Management for Public Library Website. Book catalog, services and events	Library Department	Daily	As needed
			Web applications	City Manager - IT Division	Daily	As needed
City of Newport Beach	Quest	Work Order & Request Management	Public Records Act Requests	City Clerk Office	Daily	As Needed
			Utility Work Orders	Utilities Department	Daily	As Needed
			Facility Maintenance Requests/Work Orders	General Services Department	Daily	As Needed
			Code Enforcement Violation Reporting	Community Development (Code Enforcement)	Daily	As Needed
			Park Patrol Inspection Log	Recreation Department (Park Patrol Division)	Daily	As Needed
			Fire Uniform Change Out Requests	Fire Department	Daily	As Needed
			Water Service Start/Stop Requests	Finance Department (Revenue Division)	Daily	As Needed
			Physical Document Inventory	City Manager's Office	Daily	As Needed
	Harbor Operations App	Harbor and marina management application.	Reservations	Harbor Department	Daily	As Needed
			Billing		Daily	As Needed
			Document Management		Daily	As Needed
			Inspections		Daily	As Needed
	NBJG Registration Site	Site where people go to register & pay for their children to participate in the NBJG program.	Reservations	Fire Department	Daily	As Needed
			Billing		Daily	As Needed
	Library Forms	Site where people go to purchase tickets for library events or donate money to the library.	Donations & Event Tickets	Library	Daily	As Needed
	CNB Payforms	Miscellaneious payforms that allow various departments to take payments and donations.	Pay forms	ALL City	Daily	As Needed
Better Impact	Better Impact	Volunteer Management Software	Volunteer Information	Fire/Library	Daily	As Needed
			Time tracking	Fire/Library	Daily	As Needed
			Certifications	Fire	Daily	As Needed
AssetWorks	FleetFocus	Vehicle Fleet Management	Parts Purchasing & Inventory	Public Works	Daily	As Needed
			Work Orders			
			Fleet Equipment			
FormSite	FormSite	Surveys & Forms	Forms	All City	Daily	As Needed