

ENROLLMENT

Your benefit plan details are here.

CalPERS 2021 Open Enrollment

Use this guide to review the UnitedHealthcare SignatureValue® Alliance HMO plan. Inside you can check out the plan details, learn about other benefits and more. Ready?

Let's get started.

- 1 Review your health plan.
- 2 Review your network and PCP details.
- 3 Enroll.



Want to learn more about the plan?
uhc.com/CalPERS



Prefer to talk to a person? We're here to help.
1-877-359-3714

Ready
to dive in?

Here
we go.

1 Review your Alliance HMO plan.

The UnitedHealthcare SignatureValue Alliance HMO plan emphasizes patient-centered quality care with the goal of keeping you and your family healthier while helping to reduce your health care costs. With this plan, there is no additional cost for preventive care, and you'll have access to on-site, one-stop care. To review the key details, see the chart on the next page.

It's all in the details.

Let's break it down.

HEALTH PLAN DETAILS	SignatureValue Alliance HMO
 <p>Network coverage only You can save money when you receive care for covered benefits from network providers.</p>	[✓]
 <p>Primary care physician (PCP)* required With this plan, you need to select a PCP—the doctor who plays a key role in helping manage your care. Each enrolled person on your plan will need to choose a PCP.</p>	[✓]
 <p>Referrals required You'll need referrals from your PCP before seeing a specialist or getting certain health care services.</p>	[✓]
 <p>Pharmacy benefits administered by OptumRx Order up to a 3-month supply of medications you take regularly and have them delivered right to your home.</p>	[✓]

*Laws in some states allow you to choose a specialist, like an OB-GYN, as your PCP. Sign in to uhc.com/CalPERS to see the providers in your network.

More benefits that are part of the plan.

UnitedHealthcare's digital tools and online resources help make managing your health—and health plan—easier and more convenient. Here are just a few examples of what's included.



Access your plan easily.

myuhc.com® is your personalized health hub. Find a doctor, manage your claims and more.



Chat with a nurse – 24/7.

Call **1-800-846-4678**, TTY **711** to reach a nurse 24 hours a day, 7 days a week. For international callers: 1-866-592-2365.



Have fun and get healthier.

With **Rally**®, you get personalized support designed to help you achieve your health goals—and you may earn rewards along the way.



Connect with a doctor now.

Get care with **Virtual Visits**—anytime, anywhere—on your mobile device* for medical conditions like pinkeye, the flu and more.

*Data rates may apply.



To help you understand the Alliance HMO plan, here are some important things to know:

Once you've enrolled, your PCP will be your first source for care and can coordinate any specialty care you may need. Age-appropriate preventive care services are covered for routine wellness exams, well-child exams, mammograms, flu shots and other immunizations when provided through your PCP.

HEALTH PLAN DETAILS	SignatureValue Alliance HMO
MEDICAL COPAYS AND COINSURANCE	You Pay
Deductible	
Employee	N/A
Family	N/A
Out-of-pocket limit	
Employee	\$1,500
Family	\$3,000
Lifetime maximum	Unlimited
Doctors and specialists	
Doctor visit	\$15 copay
Specialist visit	\$15 copay
Chiropractic/acupuncture	\$15 copay
Virtual Visits	\$15 copay
Preventive care	
Well-child visits	No charge
Mammogram	No charge
Immunizations	No charge
Annual physical	No charge
Urgent and emergency care	
Urgent care visit	\$15 copay
Emergency room	\$50 copay
Ambulance	No charge
Hospital care	
Outpatient surgery	No charge
Lab and X-ray	No charge
Hospital stay	No charge
Maternity stay	No charge
Mental health and substance use	
Outpatient visits	\$ 15 copay
Inpatient visits	No charge
PRESCRIPTION DRUGS (offered through OptumRx®)	You Pay
Retail pharmacy	
Generic	\$5
Brand formulary	\$20
Non-formulary	\$50
Mail-order pharmacy	
Generic	\$10
Brand formulary	\$40
Non-formulary	\$100

This information does not replace your official health plan documents. Please see your official health plan documents for all coverage details, including limitations and exclusions. For complete pharmacy coverage details, visit optumrx.com/CalPERS or call 1-855-505-8110, TTY 711.

2 Search the Alliance HMO network to find your PCP.

The Alliance HMO plan requires you to select a PCP for you and each family member covered under your plan at the time of enrollment. Your PCP is your health guide—coordinating your care, helping you avoid unexpected costs and supporting you in achieving your best health.

Go to uhc.com/CalPERS to find your doctor today.

Choose a primary care provider (PCP) from the Alliance HMO network.

The following Alliance HMO plan medical groups have been selected for their technology and consistent level of quality care:

	AppleCare Medical Group		Memorial Care Medical Group
	Brown & Toland Physicians		Monarch HealthCare Medical Group
	Coastal Communities Physicians Network		Optum Care Network
	EPIC Health Plan		PrimeCare Medical Network, Inc.
	Greater Newport Physicians		Santé Community Physicians
	Heritage Provider Network		Scripps Clinic
	Hill East Bay Alliance		Sutter Health

Participating Medical Groups*

Group Name	Group #
Alameda County	
Brown and Toland Physicians - East Bay	028466
Hill Physicians East Bay	028669
Palo Alto Medical Foundation	012140
Sutter East Bay Medical Foundation	020637
Sutter East Bay Medical Foundation – Diablo Division	024058
Contra Costa County	
Hill Physicians East Bay	028669
Sutter East Bay Medical Foundation – Diablo Division	024058
Fresno County	
Santé Community Physicians	016405
Santé Community Physicians	016406
Kern County	
Bakersfield Family Medical Group	004209
Heritage Physician Medical Group	007665
Kings County	
Santé Community Physicians	016405
Santé Community Physicians	016406
Los Angeles County	
AppleCare Medical Group Downey	015967
AppleCare Medical Group Select	025327
AppleCare Medical Group St Francis	014692
AppleCare Medical Group Whittier	021736
Chaffey Medical Group	027892
Fenix Medical Group	029490
Optum-Magan Medical Clinic	028445
Heritage High Desert	3804
Heritage Provider Network	12977
Lakeside Medical Group Central – Burbank/N Hollywood (Heritage)	24664
Lakeside Medical Group Central – Central Valley (Heritage)	24670
Lakeside Medical Group Central – Glendale (Heritage)	24662
Lakeside Medical Group Central – N Valley (Heritage)	24671
Lakeside Medical Group Central – Santa Clarita (Heritage)	24677
Lakeside Medical Group Central – Verdugo Hills (Heritage)	24681

Group Name	Group #
Los Angeles County (cont.)	
Lakeside Medical Group East – Glendora (Heritage)	24674
Lakeside Medical Group East – Pomona (Heritage)	24679
Lakeside Medical Group East – San Gabriel Valley (Heritage)	24686
Lakeside Medical Group East – West Covina (Heritage)	24675
Lakeside Medical Group West – Agoura Hills (Heritage)	24672
Lakeside Medical Group West – Tarzana (Heritage)	24684
Lakeside Medical Group West – West Hills/Canoga Park (Heritage)	24683
Optum Care Network – Arcadia	028404
Optum Care Network – Burbank/Glendale	028401
Optum Care Network – East LA	028399
Optum Care Network – East West	028411
Optum Care Network – Long Beach	028454
Optum Care Network – LA County	028393
Optum Care Network – Lcom	028436
Optum Care Network – Montebello	028388
Optum Care Network – Northridge	028416
Optum Care Network – Pasadena	028410
Optum – Pasadena Main	028391
Optum – San Gabriel	028764
Optum Care Network - San Dimas	028419
Optum Care Network - SGV	028422
Regal Medical Group Burbank-Glendale	017556
Regal Medical Group Central Valley	012410
Regal Medical Group Covina	017778
Regal Medical Group Downey	017547
Regal Medical Group East San Gabriel Valley	017555
Regal Medical Group Glendale Physicians Association	023187
Regal Medical Group Long Beach	017552
Regal Medical Group Los Angeles	014163
Regal Medical Group San Gabriel Valley	014888
Regal Medical Group St. Francis	017551
Regal Medical Group West Valley	017554
Regal Medical Group Whittier	017550

* For the most up-to-date listing of participating medical groups near you, visit uhc.com/CalPERS or call our customer service team at 1-877-359-3714.

Participating Medical Groups* (continued)

Group Name	Group #
Los Angeles County (cont.)	
Sierra Clinic	023023
Sierra IPA	023025
Sierra Medical Group Santa Clarita	029357
Madera County	
Santé Community Physicians	016405
Santé Community Physicians	016406
Marin County	
Brown & Toland Medical Group	026920
Merced County	
Sutter Gould Medical Foundation/ Gould Medical Group	029365
Orange County	
ADOC Fountain Valley	025400
ADOC Los Alamitos	025401
Edinger Medical Group	026621
Greater Newport Physicians – Long Beach	026678
Greater Newport Physicians – Orange Coast	026695
Greater Newport Physicians – Saddleback	025679
Memorial Care Medical Group	025679
Monarch HealthCare	021963
Optum Care Network – Arta Health	029878
Optum Care Network – Orange County	028427
Optum Care Network – South Coast	028461
Regal Medical Group Caduceus	019793
Regal Medical Group Orange County	018831
Placer County	
Sutter Independent Physicians	005204
Sutter Medical Foundation/ Sutter Medical Group	005200
Riverside County	
Beaver Medical Group	027825
Desert Oasis Healthcare	021796
PrimeCare of Citrus Valley	021243
PrimeCare of Corona	005232
PrimeCare of Hemet Valley	009023
PrimeCare of Moreno Valley	003111
PrimeCare of Riverside	008331
PrimeCare of Sun City	004140
PrimeCare of Temecula	006657

Group Name	Group #
Riverside County (cont.)	
Redlands–Yucaipa Medical Group	027828
Regal Medical Group Riverside	021553
Regal Medical Group Temecula	020950
Tri-Valley Medical Group	026432
Valley Physicians Network	026405
Sacramento County	
Sutter Independent Physicians	005204
Sutter Medical Foundation/ Sutter Medical Group	005200
San Bernardino County	
Alliance Desert Physicians	024628
Beaver Medical Group	027825
Chaffey Medical Group	027892
Pinnacle Medical Group	027850
PrimeCare of Inland Valley	006045
PrimeCare of Redlands	001026
PrimeCare of San Bernardino	019383
Redlands–Yucaipa Medical Group	027828
Regal Medical Group APSI	020670
Regal Medical Group Chino Hills	017553
Regal Medical Group San Bernardino	020668
Sierra Medical Group–Santa Clarita	029357
VVIPA Medical Group	028857
San Diego County	
Mercy Physicians Medical Group – Scripps Care Affiliate	026282
Primary Care Associates Medical Group – Scripps Care Affiliate	026443
Scripps Clinic	003682
Scripps Coastal Medical Center	023659
Scripps Physicians Medical Group	005375
San Francisco County	
Brown & Toland Medical Group	026920
PAMF Mills Peninsula	005200
San Joaquin County	
Sutter Gould Medical Foundation/ Gould Medical Group	029361
Sutter Gould Medical Foundation/ Gould Medical Group	029356
Sutter Gould Medical Foundation/ Gould Medical Group	029364

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Participating Medical Groups* (continued)

Group Name	Group #
San Luis Obispo County	
Coastal Communities Physician Network	028856
San Mateo County	
Mills Peninsula Medical Group	025525
Palo Alto Medical Foundation	024896
Santa Clara County	
Palo Alto Medical Foundation	012140
Palo Alto Medical Foundation	023856
Silicon Valley Medical Dev	031727
Santa Cruz County	
Palo Alto Medical Foundation	023859
Solano County	
Sutter Medical Foundation/ Sutter Medical Group	024365
Sonoma County	
Sutter Pacific Medical Foundation/ Sutter Medical Group of The Redwoods	024624
Stanislaus County	
Sutter Gould Medical Foundation/ Central Valley Medical Group	029354
Sutter Gould Medical Foundation/ Gould Medical Group	029350
Sutter Gould Medical Foundation/ Gould Medical Group	029358
Ventura County	
Lakeside Medical Group Simi Valley	024682
Lakeside Medical Group Thousand Oaks	024678
Regal East Ventura County	021557
Regal West Ventura County	022251
Yolo County	
Sutter Medical Foundation	009695

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3 Enroll.

Now that you've had a chance to review the Alliance HMO plan details, you're ready to get started.



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Now you're
in the know.

And good
to go.



Rally® Health provides health and well-being information and support as part of your health plan. It does not provide medical advice or other health services, and is not a substitute for your doctor's care. If you have specific health care needs, consult an appropriate health care professional. Participation in the health survey is voluntary. Your responses will be kept confidential in accordance with the law and will only be used to provide health and wellness recommendations or conduct other plan activities.

Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC).

Laws in some states allow you to choose a specialist, like an OB-GYN, as your PCP. Sign in to uhc.com/CalPERS to see the providers in your network.

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