



Understanding Your Municipal Services Statement



Account Summary

Locate your account number and other important billing information.



City of Newport Beach

Revenue Division
P.O. Box 4923
Whittier, CA 90607
www.newportbeachca.gov

ACCOUNT SUMMARY

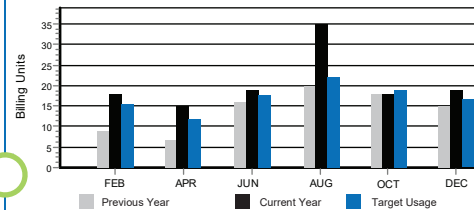
Name: JOHN SMITH
Account #: 1201023-123456
Service Address: 1234 MAIN STREET
Customer #: 123456
Statement Date: 1/16/2019
Due Date: 2/10/2019
Total Amount Due: \$139.96

IMPORTANT INFORMATION

WaterSmart Tip: Don't let your sprinkler system water unnecessarily! Soil moisture sensor systems can reduce the number of unnecessary watering events by detecting your soil's moisture below ground. Add this strategy to your outdoor efficiency efforts and enjoy even more water savings. Rebates available at www.ocwatersmart.com

WATER USAGE AND CONSERVATION

Meter ID: 12345678
Prev. Read: 3584
Current Read: 3609
Current Usage (in HCF): 25



Conversion rate: 1 unit = 748 gallons
For information on water usage and conservation, please visit nbca.gov/wateruse.

MUNICIPAL SERVICES STATEMENT

BILLING DETAILS

Water Conservation Route: 430

SERVICE PERIOD: 11/14/2018 to 1/15/2019

WATER CHARGES:	QTY:	RATE:	TOTAL:
WATER SRV .625"BI-MO	1.00	\$34.54	\$34.54
WATER USE HCF/BI-MO	25.00	\$3.08	\$77.00

SEWER CHARGES:	QTY:	RATE:	TOTAL:
SEWER SRV 1"OR LESS/BI-MO	1.00	\$12.92	\$12.92
SEWER USE HCF/BI-MO	25.00	\$0.38	\$9.50

OTHER CHARGES:	QTY:	RATE:	TOTAL:
RECYCLE/BI-MONTHLY	1.00	\$6.00	\$6.00

Billing Summary	\$139.96
Previous/Beginning Balance	\$82.70
Payments Applied - THANK YOU	\$82.70
Total Adjustments	\$0.00
Total Amount Due	\$139.96



The City of Newport Beach (City) Revenue Division prepares your bi-monthly Municipal Services Statement for your water, sewer and recycling services. The City has enhanced the statement to promote efficient water use. Single-family residential customers will notice a new target usage indicator in the water use graph (Commercial and multi-family residential customers will roll out soon). In addition, we are providing information about the other portions of your statement. We hope you find this helpful.

Billing Details

Service Period - The City bills on a bi-monthly basis, the date range reflects your service billing period.

Water Charges - You are billed based on the size of your water meter and the amount of water used (1 HCF = 748 gallons of water).

Sewer Charges - Your bi-monthly bill includes a sewer charge that is based on the size of your sewer line and the water used.

Other Charges - Properties receiving City provided trash service are assessed a fixed recycling fee to cover the cost of the City's third-party recycling vendor.

Billing Summary - This reflects the current amount due and, as a courtesy, you can see what you owed and paid in the last billing cycle.



Important Information

Watch this space for messages about your account, local events, water conservation, construction, etc.



Water Usage and Conservation

This graph will help you understand your water use. It displays your water use for the previous year, the current year, and provides an efficient water use target (based on the average single-family residential property). Use this to identify trends and make adjustments as needed.

Questions? Contact

revenuehelp@newportbeachca.gov
or 949-644-3141.