



BENEFIT PLAN CONTACT INFORMATION

Health Plan Year 2024

Contact your health plan with questions about ID cards; verification of provider participation; service area boundaries (covered ZIP Codes); benefits, deductibles, limitations, exclusions; and Evidence of Coverage booklets.

CalPERS MEDICAL PLANS		
Name	Phone Number	Web Site
Anthem Select HMO Anthem Traditional HMO	Member Services: 855-839-4524 Rx – OptumRX: 855-505-8110	www.anthem.com/ca/calpers www.optumrx.com/calpers
Blue Shield HMO Blue Shield Trio HMO	Member Services: 800-334-5847 Rx –Blue Shield Pharmacy: 866-346-7200	https://myoptions.blueshieldca.com/calpers CalPERS Pharmacy (blueshieldca.com)
Health Net Salud Y Más	Member Services: 888-926-4921 Rx – OptumRX: 855-505-8110	https://calpers.healthnetcalifornia.com www.optumrx.com/calpers
Kaiser Permanente HMO	Member Services: 800-464-4000	www.kp.org/calpers
PERS Platinum PPO PERS Gold PPO	Member Services: 877-737-7776 Rx – OptumRX: 855-505-8110	www.anthem.com/ca/calpers www.optumrx.com/calpers
PORAC PPO	Member Services: 800-288-6928 Rx – Express Scripts: 866-470-6265	https://ibtofporac.org/benefits-offered/health-plans/ http://www.express-scripts.com/
Sharp Health Plan (San Diego County residents only)	Member Services: 855-995-5004 Rx – OptumRX: 855-505-8110	https://calpers.sharphealthplan.com www.optumrx.com/calpers
UnitedHealthcare (UHC) UHC Signature Alliance HMO UHC Harmony HMO	Member Services: 877-359-3714 Rx – OptumRX: 855-505-8110 Medicare: 800-633-4227	http://www.uhc.com/calpers www.optumrx.com/calpers
DENTAL PPO Group # 22488, DHMO Group # 79722, , Vision Group # 40156551		
Delta PPO Dental Delta HMO Dental	Member Services: 888-335-8227 Member Services: 800-422-4234	http://www.deltadentalins.com/contact
VSP Vision	Member Services: 800-877-7195	http://www.vsp.com
OTHER CONTACTS		
CalPERS	Members: 888-225-7377	www.calpers.ca.gov
Mission Square Retirement (formerly ICMA)	RHS: 800-669-7400	www.icmarc.org
BCC	Billing: 800-685-6100	Please email questions to: Customersupport@benxcel.com
Meritain	Reimbursements: 888-587-9441	www.myMERITAIN.com
Empower Retirement	Participants: 800-701-8255	www.empower-retirement.com